# SERVICE WHEN IT MATTERS MOST

Fast, Predictable, Reliable



ENGLISH

TIETJEN

## Tietjen Services

## Maximum Performance Throughout the Entire Lifecycle!

**As the manufacturer, we support you in ensuring the safe and cost-effective operation of your Tietjen mills.**

Our service portfolio covers professional installation and commissioning, the supply of precision-fit original spare parts, as well as routine maintenance and the continuous optimisation of your processes.

**High Plant Availability**
Minimising downtime through predictive maintenance intervals and fast spare parts delivery.

**Original Spare Parts & Extended Service Life**
Utilising precisely matched materials and custom fits to ensure consistent milling quality and minimal wear.

**Process Engineering Support**
Expert guidance for throughput increases, energy savings, and compliance with current ATEX safety standards.

## THIS IS TIETJEN!

Since 1959, we have been developing, engineering, and manufacturing hammer mills, depackaging machines, and waste processing technology in Germany. Complex systems are our speciality.

**Solutions that remain reliably in operation for decades thanks to our service – worldwide.**

MADE IN GERMANY

AVAILABLE WORLDWIDE



**Tietjen Verfahrenstechnik GmbH**

+49 (0) 4106 / 63330
info@tietjen-original.com
www.tietjen-original.com



- Aftersales & Spare Parts
- Field Service & Maintenance
- System Optimisation
- ATEX Consulting
- Tietjen Academy

## Aftersales & Spare Parts

**Precision-fit. Durable. Readily available.**

Spare and wear parts engineered to exact manufacturer specifications ensure the lasting performance and reliability of your milling systems.

- **Precision Wear Parts**
  Beaters, screens, and milling tracks in high-grade materials for an extended service life.
- **Long-Term Availability**
  20-year spare parts availability for long-term value retention and planning certainty.
- **High Parts Availability**
  Fast order processing and worldwide express delivery.
- **Modernisation & Retrofitting**
  Technical upgrades of existing mills to current standards.

## Field Service & On-Site Maintenance

**Experienced Milling Specialists in Action.**

Our service technicians support you directly at your milling system to ensure smooth commissioning, routine maintenance, and rapid assistance in the event of a malfunction.

- **Installation & Commissioning**
  Professional assembly, mechanical alignment, and seamless integration into your overall process.
- **Preventive Maintenance**
  Regular inspection of rotors, bearings, seals, and safety equipment.
- **Rapid Troubleshooting & Repair**
  Reliable fault diagnosis and professional repairs directly on site.
- **Condition & Vibration Analysis**
  Early detection of imbalance and bearing wear to prevent consequential damage.

## Consulting & Training

**Comprehensive Support for Your Process.**

Beyond machinery alone, we support you with in-depth engineering expertise to optimise your milling processes and safety standards.

- **System & Process Optimisation**
  Analysis of throughput, aspiration, and energy consumption to increase overall performance.
- **ATEX & Explosion Protection**
  Safety assessments, ignition source analyses, and protective concepts in accordance with current standards.
- **Tietjen Academy**
  Hands-on training for your operating and maintenance personnel – on site, at Tietjen, or flexibly online.
- **Process Engineering Consulting**
  Expert guidance for raw material changes, structure analyses, and precise particle size adjustment.

**Request Spare Parts**
Send us your mill model and requirements: We will check availability and coordinate your on-site service.

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**Milling Trials With Your Raw Material?**
For trial grindings under real operating conditions, our Tietjen Test Center is available at our facilities.

tietjen-original.com/en/tietjen-test-center/